Committee(s)	Dated:			
Planning & Transportation Committee	7 June 2022			
Subject:	Public			
Risk Management Update Report				
Which outcomes in the City Corporation's Corporate	N/A			
Plan does this proposal aim to impact directly?				
Does this proposal require extra revenue and/or	No			
capital spending?				
If so, how much?	N/A			
What is the source of Funding?	N/A			
Has this Funding Source been agreed with the	N/A			
Chamberlain's Department?				
Report of:	For Information			
Juliemma McLoughlin, Executive Director Environment				
Report author:				
Joanne Hill, Business Planning and Compliance Manager				

# **Summary**

This report has been produced to provide the Planning & Transportation Committee with assurance that risk management procedures in place within the Environment Department are satisfactory and that they meet the requirements of the Corporate Risk Management Framework.

Risk is reviewed regularly within the Department as part of the ongoing management of the operations. In addition to the flexibility for emerging risks to be raised as they are identified, a process exists for in-depth periodic review of the risk register.

This report only considers the corporate and departmental level risks managed by the Environment Department which fall within the remit of your Committee. The register of those risks is presented at Appendix 2.

#### Recommendation

Members are asked to:

 Note the report and the actions taken by the Environment Department to monitor, mitigate and effectively manage risks arising from its operations.

### **Main Report**

# **Background**

- The Risk Management Strategy of the City of London Corporation requires each Chief Officer to report regularly to Committee the risks faced by their department.
- 2. Risk owners are consulted, and risks are routinely reviewed, with the updates recorded in the corporate risk management information system (Pentana).

3. This report provides an update on corporate and departmental-level risks held by the Environment Department which fall within the remit of the Planning & Transportation Committee.

#### **Current Position**

- 4. This report provides an update on the key risks that exist in relation to the service areas of the Environment Department which fall within the remit of the Planning & Transportation Committee.
- 5. In order to reduce the volume of information presented, and accordance with the Corporate Risk Management Strategy 2021, this report includes Corporate and Departmental level risks only. Service level risks are only reported by exception, i.e. if there are changes which are considered likely to be of interest to Members.
- 6. The risk register at Appendix 2 captures risks held by the Planning and Development Division, the District Surveyor, and the City Operations Division in so far as they relate to your Committee. Currently, there are no corporate level risks for any of these areas of service.
- 7. Risks relating to the City Property Advisory Team are managed by the City Surveyor. The department provides advice regarding the City bridges to the City Surveyor's department, but the risks are owned by the City Surveyor.
- 8. Following the formation of the Environment Department on 1 April 2022, all of the department's risks have been recoded to reflect the new departmental and divisional names and structures.
- 9. It is of upmost importance that clear, consistent and compliant risk management processes are in place across the Environment Department. In order to ensure this, a full review of all risks and risk management processes is being undertaken and will be complete by September 2022.

### **Risk Management Process**

- 10. Risk Management is a standing agenda item at the regular meetings of each division's Senior Management Team.
- 11. Between Management Team meetings, risks are reviewed in consultation with risk and control owners, and updates are recorded in the corporate risk management information system (Pentana).
- 12. Regular risk management update reports are provided to this Committee in accordance with the City's risk management framework.
- 13. Following the formation of the new Environment Department, a full review of all risks is being undertaken to ensure a consistent, robust approach to risk

management is implemented across the department. The review will be complete by September 2022.

#### **Identification of New Risks**

- 14. New and emerging risks are identified through a number of channels, the main being:
  - Directly by Senior Management Teams as part of the regular review process.
  - In response to ongoing review of progress made against Business Plan objectives and performance measures, e.g., slippage of target dates or changes to expected performance levels.
  - In response to emerging events and changing circumstances which have the potential to impact on the delivery of services, such as the COVID-19 pandemic.
  - The risk register may be refreshed over and above the stated process for review and oversight, in response to emerging issues or changing circumstances.

# **Summary of Key Risks**

- 15. The register of Corporate and Departmental risks held by the Planning and Development Division, the District Surveyor, and the City Operations Division in so far as they fall within the remit of your Committee, is attached as Appendix 2 to this report. The register includes seven departmental risks, one of which is Red, five are Amber, and one is Green. There are currently no corporate level risks.
  - ENV-CO-TR 001 Road Safety (Red, 24)
  - ENV-PD-PD 007 Adverse planning policy context (Amber, 12)
  - **ENV-PD-DS-001** The District Surveyor's (Building Control) Division becomes too small to be viable (Amber, 8)
  - ENV-CO-HW 002 Service/Pipe Subways (Amber, 8)
  - ENV-CO-TR 002 Major projects and key programmes not delivered as TfL funding not received (Amber, 8)
  - **ENV-PD-DM 002** Not being alive to the needs/requirements of the world business centre and the political environment (Amber, 6)
  - ENV-PD-PD 006 S106 Controls (Green, 4)

# Significant risk changes

16. Since the last report to your Committee, the current rating of the Road Safety risk (ENV-CO-TR 001) has increased from:

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16 (RED): Impact - Extreme (8); Likelihood - Unlikely (2), to 24 (RED): Impact - Extreme (8); Likelihood - Possible (3).
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This reflects the increasing numbers of people travelling in the City and that one person has been killed in a collision in the last 12 months. Further details of the actions being taken to mitigate the risk are provided in Appendix 2.

# Heatmap

17. The following heatmaps provide a graphical summary of the current departmental risks which are presented in detail at Appendix 2 (departmental risks). A comparison with the risks presented in the last report to your Committee is included. Note that this is a snapshot comparison of our risk profile.

25/05/2022		Impact				01/02/2022		Impact			
		Minor	Serious	Major	Extreme			Minor	Serious	Major	Extreme
Likelihood	Likely		1				Likely		1		
	Possible		1	1	1	pood	Possible		1	1	
	Unlikely		1	1		Likelihood	Unlikely		1	1	1
	Rare				1		Rare				1

# **Corporate & Strategic Implications**

- 18. **Strategic implications:** Effective management of risk is at the heart of the City Corporation's approach to delivering cost effective and valued services to the public as well as being an important element within the corporate governance of the organisation.
- 19. Financial implications: None
- 20. Resource implications: None
- 21. Legal implications: None
- 22. **Risk implications:** The proactive management of risk, including the reporting process to Members, demonstrates that each service area is adhering to the requirements of the City of London Corporation's Risk Management Policy and Strategy.
- 23. **Equalities implications:** There are no proposals in this report that would have an impact on people protected by existing equality legislation.
- 24. Climate implications: None
- 25. Security implications: None

# Conclusion

26. Members are asked to note that risk management processes within the Environment Department adhere to the requirements of the City Corporation's

Risk Management Framework. Risks identified within the operational and strategic responsibilities of each area of service are proactively managed.

# **Appendices**

- Appendix 1 City of London Corporation Risk Matrix
- Appendix 2 Register of Environment Department Corporate and Departmental risks (Planning & Transportation Committee)

# Contacts

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